

Term and Conditions of Booking (please retain)

- Guests are requested to arrive/depart at times on the booking form unless by prior arrangement.
- Bookings can not be accepted from persons under the age of 18.
- It is an absolute must that the property is left in the same clean and tidy condition that it is found in on day of arrival. This includes the BBQ being clean and ashes from the fires being removed. Should you be unable to clean on day of departure our cleaner can do it for the charge of £35/cottage this is by prior arrangement. A £150 security deposit is required to be paid 2 weeks before the holiday and will be returned within a week of the end of the stay. If there are any breakages, excessive cleaning (at an hourly rate) and/or complaints from neighbours (party noise) costs will be taken from the deposit.
- We will hold the provisional booking for 4 working days, giving you time to complete the booking form and send it to us with a deposit. A deposit of £100/cottage secures the booking and the balance is due 8 weeks before the holiday. Cheques should be made payable to S Mulroy and sent to Durstone Farm, Pencombe, Bromyard, Hereford HR7 4SD.
- Cancellation; the owners reserve the right to retain the deposit. We will do our best to re-let the property and should we be successful a refund of the deposit will be made less £35 administration charge.
- If you let us know more than 6 weeks prior to arrival that you wish to cancel your booking, you will simply lose the 25% deposit, which is non-refundable anyway. If you let us know between 4 and 6 weeks before arrival, this will mean the loss of the 50% of the total booking fee. If you cancel within 4 weeks of arrival you will be liable for the full balance of the hire charge. We will always endeavour to re-let and reimburse you.
- In the unlikely situation of any unforeseen reason the property is unavailable (ie incase of fire), and a confirmed booking has to be cancelled, we will return to the Hirer any monies paid, where upon the Owner's liability will cease and the guest shall have no further claim. We strongly recommend that you obtain appropriate holiday insurance.
- You agree that as the property is used for short-term hire as holiday accommodation it is exempt from security of tenure under the Rent Acts.
- The Owner shall not be liable to the Hirer or third parties for any death, personal injury, accident, cancellation, damage or loss of your personal property, expense or inconvenience, which may be suffered, incurred, arise out of or in any way connected with the rental. No term of the Contract is enforceable under the Contracts (Rights of The Third Parties) Act 1999 by a person who is not a party to the Contract.
- We provide all information and all statements are made in good faith and check, so far as is reasonable. We shall not be liable for any loss or damage resulting from information given, or statements made whether orally, or in writing.
- Parents must take full responsibility for the well being and supervision of their children during their stay.
- Dogs are welcome but must be kept under control.
- The maximum accommodation capacity is 17 people for Little Cowarne Court, 10 for Durstone Cottage and 11 for Meadow View any requests for additional guests must be agreed by the owners before the holiday.
- The dining room at Durstone Cottage and Meadow View (Durstone Cottages) is only available to parties that book both cottages.
- We ask that our guests behave with regard for other visitors to our cottages. Any anti- social behaviour will not be tolerated and the owners can request that guests leave should this be the case. The Hirer will remain liable for the whole cost of hire and no refund will be due. Amplified music is not allowed.
- Arrival is 3pm and a telephone call to Sarah Mulroy a day before the holiday to arrange door keys etc is appreciated (01885 400221 / 07890 921686).
- Departure time is 10am unless otherwise agreed with the owners.
- All bed linen is provided; 2 pillows/person, duvets, covers, sheets and 2 towels/person (bath towel and hand towel). Tea towels and oven gloves are provided.
- Cot linen is not provided.
- Electricity and central heating are included in the price quoted.
- Logs for the fire can be purchased at the property.

DURSTONE COTTAGE, MEADOW VIEW (DURSTONE COTTAGES) AND LITTLE COWARNE COURT BOOKING FORM

Cottage (✓): Meadow View _____ Durstone Cottage _____ Little Cowarne Court _____

Number of adults: _____ Number of children: _____

Dogs: _____ (£20/dog)

Date of arrival: _____ (from 3pm)

Date of departure: _____ (by 10am)

Name: _____

Address: _____

Telephone number: _____

Email address (please print clearly as confirmation of booking is by email):

Deposit paid: _____ Date: _____

Balance due: _____ Date (8 weeks before the holiday): _____

Where did you hear about Durstone Cottages (Meadow View, Durstone Cottage) and Little Cowarne Court?

Cheques should be made payable to S Mulroy or bank transfers to Lloyds TSB (sort code 30 94 99 and account number 1335919) Some banks need a 0 to be added to our account number, please add if required. Please put reference of name and date of holiday.

Post cheques to Durstone Farm, Pencombe, Bromyard, Hereford, HR7 4SD.

Please read the booking conditions included and sign below. Should you have any queries do not hesitate to contact me on 01885 400221 / 07890921686 or sarah.mulroy@btconnect.com

Signed: _____ Date: _____

Print Name: _____

Please indicate which rooms and the type of sleeping accommodation you require. Detailed plans of each cottage can be found on the relevant page on the website.

Durstone Cottage	Sleeping Accommodation	Please circle where appropriate
Room 1	Single	Yes / No
	Single	Yes / No
Room 2	Double	Yes / No
Room 3	Double	Yes / No
Room 4	Bunk	Yes / No
Room 5	Single	Yes / No
	Single	Yes / No

Meadow View	Sleeping Accommodation	Please circle where appropriate
Room 6	Single	Yes / No
	Single/Double Zip-Link	Yes / No
Room 7	Single	Yes / No
	Single	Yes / No
Room 8	Double and Single Bunk	Yes / No
Room 9	Single	Yes / No
	Single Pull Out	Yes / No
	Double	Yes / No

Little Cowarne	Sleeping Accommodation	Please circle where appropriate
Room 1	Double and Single Bunk	Yes / No
Room 2	Single/Double Zip Link	Yes / No
Room 3	King	Yes / No
Room 4	Single	Yes / No
	Single	Yes / No
Room 5	Double	Yes / No
Room 6	Single/Double Zip Link	Yes / No
Room 7	King	Yes / No
Room 8	Single/Double Zip Link	Yes / No

The Tack Room	Sleeping Accommodation	Please circle where appropriate
Room1	Double	Yes / No
Sofa Settee	Double	Yes / No

The Stables	Sleeping Accommodation	Please circle where appropriate
Room1	Single/Double Zip Link	Yes / No
Room 2	Single/Double Zip Link	Yes / No
Room 3	Single/Double Zip Link	Yes / No