



**BOOKING PACK
&
TERMS AND CONDITIONS**

BOOKING FORM
DURSTONE COTTAGES,LITTLE COWARNE COURT,
THE STABLES AND TACK ROOM

Property -Durstone Cottages/Little Cowarne Court/The Stables/The Tack Room

Number of adults: _____ (details as per party Details annexed)

Number of children: _____(details as per party Details annexed)

Dogs: _____ (£20/dog)

Date of arrival: _____ (from 3pm)

Date of departure: _____ (by 10am)

Name: _____

Address: _____

Telephone number: _____

Email address (please print clearly as confirmation of booking is by email):

Deposit paid: _____ Date: _____

Balance due: _____ Date (8 weeks before the holiday): _____

Where did you hear about Durstone Cottages ? _____

Cheques should be made payable to Hereford Holiday Cottages Ltd or bank transfers to Lloyds TSB (sort code 30 94 99 account number 23382468. Please put reference of name and date of holiday.

Post cheques to Durstone Farm, Pencombe, Bromyard, Hereford, HR7 4SD.

Please tick to confirm you have read and accept the Terms and Conditions of Booking attached hereto. NB Failure to do so will render your booking invalid.

Please tick if you **do not** want us to send you offers and promotions ,we would not share any with a third party.

Signed: _____ Date: _____

Print Name: _____

Term and Conditions of Booking (please retain)

1. Guests are requested to arrive/depart at times on the booking form unless by prior arrangement.
2. Bookings cannot be accepted from persons under the age of 18.
3. The property is to be left in the same clean and tidy condition that it is found in on arrival. This includes the BBQ being clean and ashes from the fires being removed. Should you be unable to clean on day of departure our cleaner can do it for the charge of £35/cottage this is by prior arrangement.
4. A £150 security deposit is required to be paid 2 weeks before the holiday and will be returned within a week of the end of the stay. If there are any breakages, excessive cleaning (at an hourly rate) and/or complaints from neighbours (party noise) costs will be taken from the deposit.
5. We will hold the provisional booking for 4 working days, giving you time to complete the booking form and send it to us with a deposit. A deposit of £100/cottage secures the booking and the balance is due 8 weeks before the holiday. Cheques should be made payable to Hereford Holiday Cottages Ltd and sent to Durstone Farm, Pencombe, Bromyard, Hereford HR7 4SD, or bank transfer.
6. Cancellation; the owners reserve the right to retain the deposit. We will do our best to re-let the property and should we be successful a refund of the deposit will be made less £35 administration charge.
 - If you let us know more than 8 weeks prior to arrival that you wish to cancel your booking, you will simply lose the £100 deposit, which is non-refundable anyway. If you let us know between 4 and 6 weeks before arrival, this will mean the loss of the 50% of the total booking fee. If you cancel within 4 weeks of arrival you will be liable for the full balance of the hire charge. We will always endeavour to re-let and reimburse you.
 - In the unlikely situation of any unforeseen reason the property is unavailable (ie in case of fire/flood), and a confirmed booking has to be cancelled, we will return to the Hirer any monies paid, where upon the Owner's liability will cease and the guest shall have no further claim. We strongly recommend that you obtain appropriate holiday insurance.
7. You agree that as the property is used for short-term hire as holiday accommodation it is exempt from security of tenure under the Rent Acts.
8. The Owner shall not be liable to the Hirer or third parties for any death, personal injury, accident, cancellation, damage or loss of your personal property, expense or inconvenience, which may be suffered, incurred, arise out of or in any way connected with the rental. No term of the Contract is enforceable under the Contracts (Rights of The Third Parties) Act 1999 by a person who is not a party to the Contract.
9. We provide all information and all statements are made in good faith and check, so far as is reasonable. We shall not be liable for any loss or damage resulting from information given, or statements made whether orally, or in writing.
10. Parents must take full responsibility for the well being and supervision of their children during their stay.
11. Dogs are welcome but must be kept under control.
12. The maximum accommodation capacity is 17 people for Little Cowarne Court, 22 people at Durstone Cottages ,6 at The Stables and 2 +2 at The Tack Room any requests for additional guests must be agreed by the owners before the holiday.
13. We ask that our guests behave with regard for other visitors to our cottages. Any anti- social behavior will not be tolerated and the owners can request that guests leave should this be the case. The Hirer will remain liable for the whole cost of hire and no refund will be due. Amplified music is not allowed.

Please indicate which rooms and the type of sleeping accommodation you require. Detailed plans of each cottage can be found on the relevant page on the website.

Durstone Cottage	Sleeping Accommodation	Please circle where appropriate
Room 1	Single	Yes / No
	Single	Yes / No
Room 2	Double	Yes / No
Room 3	Double	Yes / No
Room 4	Bunk	Yes / No
Room5	Single	Yes / No
	Single	Yes / No

Meadow View	Sleeping Accommodation	Please circle where appropriate
Room 6	Single	Yes / No
	Single/Double Zip-Link	Yes / No
Room 7	Single	Yes / No
	Single	Yes / No
Room 8	Double and Single Bunk	Yes / No
Room 9	Single	Yes / No
	Single Pull Out	Yes / No
	Double	Yes / No

Little Cowarne	Sleeping Accommodation	Please circle where appropriate
Room1	Double and Single Bunk	Yes / No
Room 2	Single/Double Zip Link	Yes / No
Room 3	King	Yes / No

Room 4	Single Single	Yes / No Yes / No
Room 5	Double	Yes / No
Room 6	Single/Double Zip Link	Yes / No
Room 7	King	Yes / No
Room 8	Single/Double Zip Link	Yes / No

The Tack Room	Sleeping Accommodation	Please circle where appropriate
Room1	Double	Yes / No
Sofa Settee	Double	Yes / No
		Please circle where appropriate
The Stables	Sleeping Accommodation	Please circle where appropriate
Room1	Single/Double Zip Link	Yes / No
Room 2	Single/Double Zip Link	Yes / No
Room 3	Single/Double Zip Link	Yes / No